



Notice of Change in Service Animal Guideline from/to the US

In accordance with the final rule from the U.S Department of Transportation (DOT), Korean Air will only accept trained service animals beginning February 1, 2021.

A service animal must be at least 16 weeks old and individually trained to do work or perform tasks for a person with a disability (physical or mental impairment). Korean Air accepts a maximum of two trained service animals per customer.

For more information about Traveling with Service Animals (Dogs Only), please refer to [Korean Air homepage](#).

Category	Detail
Definition of Service Animal	Specifically task-trained service dog to assist a person with a disability : Service Animal & Psychiatric Service Animal (PSA) * Emotional Support Animal (ESA) is no longer recognized as service animal, it will be treated as pets
Required documentations	1. US DOT Service Animal Air Transportation Form 2. US DOT Service Animal Relief Attestation Form (Flights over 8 hours only) * Document submission is required and must be done by 48 hours before departure * Other documents other than DOT forms are not allowed
Place in the cabin	On the passenger's foot space floor or the lap Not allowed to occupy other passenger's foot space
Number	Maximum 2 service animals per passenger
Others	Must be leashed or harnessed at all times

❖ If you have any questions, please contact your sales representative.